



Privacy Policy

GoCyber (“GoCyber,” “us,” “we,” or “our”) is committed to protecting and respecting your privacy in connection with your use of our applications (“Apps”) and other products, services and features thereof (the Website, the Apps and such other products, services and features are collectively referred to herein as the “Product” or “Products”, which may be updated from time-to-time at the sole discretion of GoCyber). This privacy policy (“Privacy Policy”) and any other documents referred to herein set forth the basis on which any personal information we collect from you, or that you provide to us, in connection with the Products will be processed by us. Please read the following carefully to understand our practices regarding your personal information and how we will collect, use and disclose your personal information.

1. INFORMATION WE MAY COLLECT FROM YOU

We may collect and process the following information about you:

Your name, company e-mail address, and information about your usage of the Products and information collected by tracking technologies as further described below that may identify you as an individual or allow online or offline contact with you as an individual.

Device Information such as operating system version, device type, and system performance information to help the users’ experience.

During the sign up process, to have your account verified to confirm your status as an employee at the client account, we may allow a third party platform to access the specific personal information you provide in order to perform the verification.

2. CONFIDENTIALITY AND SECURITY

The security of your personal information is important to us. We follow generally accepted standards to protect the personal information submitted to us, both during transmission and once it is received. If you have any questions about the security of your personal information, you can contact us at support@gocyber.com. Except as described under the “Disclosure of Your Information” section below, we do not provide your personal information to any third party without your specific consent, as defined by applicable law.

3. ELECTRONIC COMMUNICATIONS

If you sign up to receive daily reminders via email we will use the information you give us to provide the communications you have requested.

If you inform us that you wish to cancel email notification by selecting “unsubscribe” at the bottom of such communication or by emailing us at hello@go-cyber.com, we will remove you from our list. If you no longer wish to receive push notifications, you may turn them off at the device level.

If you provide your phone number to us directly or through a third-party for the specific purpose of receiving an SMS message with a link to our Apps, you will receive such SMS message (the “SMS Service”). Standard text message rates will apply.

4. TRACKING TECHNOLOGIES

GoCyber use technologies such as cookies, beacons, tags, and scripts to enable a service to recognise your device so you don't have to provide the same information several times during one task, recognise that you may have already given a username and password so you don't need to do it for every web page requested, and to measure how people are using the Products.

5. MOBILE ANALYTICS

We use mobile analytics software to allow us to better understand the functionality of our mobile software on your phone. This software may record information such as how often you engage with the Products, the events that occur within the Products, aggregated usage and performance data, and where the Applications were downloaded from.

6. WHERE WE STORE YOUR PERSONAL INFORMATION

All information you provide to us through the Products is stored on secure AWS servers located in the UK. Where we have given you (or where you have chosen) a password which enables you to access certain parts of the Products, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

8. ACCESS TO AND DELETION OF PERSONAL INFORMATION

Upon request, GoCyber will provide you with information about whether we hold, or process on behalf of a third party, any of your personal information. To request this information, please email hello@go-cyber.com.

9. USES MADE OF THE INFORMATION

We use information held about you in the following ways:

To ensure that content provided by the Products is presented in the most effective manner for you and for your computer or other device.

To provide you with customer service communications.

To notify you about changes to the Products.

To inform your company about your registration and use of the Products

To provide you with the SMS Service to the extent that you have provided consent for such practices under applicable law.

We may also ask you to complete surveys that we use for research purposes, although you do not have to respond to them.

If you are an existing user, we will only contact you by electronic means (e-mail or in-Product communication)

We may allow a third party platform to access to your company email address you provide in order to perform the verification.

10. DISCLOSURE OF YOUR INFORMATION

We may disclose your personal information to any member of our group, which means our subsidiaries, our ultimate holding company and its subsidiaries.

11. LINKS TO THIRD PARTY SITES

The Products may, from time to time, contain links to and from the Products of our partner networks, advertisers and affiliates. If you follow a link to any of these external websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these websites or their policies. Please check these policies before you submit any personal information to these external websites.

12. INFORMATION POSTED ON FORUMS

GoCyber users may have the ability to post content to one or more GoCyber forums. All such users may request and obtain removal of such posted content by contacting GoCyber at hello@go-cyber.com and specifically identifying the content to be removed.

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